

SERVICE CALL REQUEST FORM

Section 1 Confirmation of Identity

I confirm that I have requested a service call from Hopkins Catering.

Name;

Order Number;

My Company Name;

Section 2 Machine Information

Make; Model;

Serial Number; Date Purchased;

Fault Reported;

Section 3 Site Information

Site Name;

Address;

Postcode;

Contact; Telephone;

Section 4 Authorisation / Acceptance of Terms

This section must be completed; failure to do so will result in the service request being rejected.

I understand I **WILL** be liable for **ALL** costs if the machine is outside the warranty period, or the fault is diagnosed as being caused by failure to follow the conditions of the warranty, or caused by operator error.

I am authorised to issue such an instruction that may result in an invoice for payment.

Signed; Name;

Position; Date;

